



New Leadership Workshop!

Wednesday, February 29, 2012

8:00 am to 5:00 pm

Morning Session:

Leadership & Discipline: Achieving Success with Discipline

Presenter: Paige Hector, LMSW

This session will examine the dynamics of employee performance problems and offer clear guidelines for achieving discipline that is positive and results-oriented. Based primarily on the book *Positive Discipline*, by Eric Harvey and Paul Sims, this session will simplify the discipline process and provide a strategy to empower leaders to solve performance problems.

Objectives:

- Recognize the impact of company culture and how absolute honesty is crucial for success
- Define discipline
- Explain how to identify a performance problem
- Discuss how to analyze the severity of the problem
- Illustrate how to conduct the problem-solving discussion
- Illustrate the importance of documentation
- Emphasize the significance of following up
- Identify ways to encourage good performance

Afternoon Session

Ethics, Boundaries & Rewards

Presenter: Carol Ann Cavouras, RN, MSN

This interactive session will assist participants with the application of ethical principles in daily encounters. Patient and client relationships with staff will be reviewed in regard to role responsibilities and boundaries that respect human dignity, professional advocacy and public safety.

Objectives:

- Gain a new appreciation of the principles of ethics and boundaries for the role of healthcare providers
- Formulate personal insights to apply ethical principles
- Identify proactively six boundary issues in the workplace
- Learn new strategies to overcome co-dependency and increase personal empowerment

**Who should attend: Administrators, Managers, Directors,
Supervisors, Human Resources Staff**

Workshop Location: C.A.R.E.S. Training Center

**13012 N. Cave Creek Rd., Ste. 3
Phoenix, AZ 85029**

Office: 602-466-3461 or 800-326-7176

Email: kaycamp@clinicaladvisorsllc.com



Leadership & Discipline/Ethics & Boundaries

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8:00 am to 5:00 pm

Workshop Fee \$170.00

Fee includes workshop materials, handouts, reference materials and 7.5 CEU's upon completion. Continental breakfast & lunch will be provided.

Cancellations received 3 days or fewer to the event will be subject to a \$25.00 fee.

Please register by faxing this form to:

888-296-9229 or 602-651-1297

Name _____

Title _____ Facility _____

Address _____

City _____ State _____ Zip Code _____

Phone _____ Email _____

Payment may be made online at:

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C.A.R.E.S.

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Phoenix, AZ 85029

*Certificates of attendance are awarded upon completion of this seminar.
Approved for 7.5 CEU's from the NCIA/ALFM Board of Examiners.*